

5 August 2020

COVID-19 Update

Dear Valued Customer,

The second wave of COVID-19 has been a challenge for all Australians. The state of Victoria in particular has experienced the brunt of the pandemic with Stage 4 restrictions now in place for a 6 week period.

The Nolan Group has been in consultation with the Victorian Government and with an enhanced COVID Safe Plan and complying with reduced staff levels, we are permitted to remain open for our Victorian customers.

One of the benefits to being a national business, we have inventory located in other branches which can be used to support our Victorian customers directly. We have also allocated staff from other states to provide service and support to our Victorian customers by simply calling the Melbourne branch number. The next 6 weeks will be a challenge, however, the Nolan Group is well positioned to service and support our customers and the community.

For our customers outside of Victoria, we anticipate very little disruption with appropriate measures put in place to support your regular business activities.

On behalf of the Nolan Team, stay positive and healthy. Don't hesitate to reach out if you have any specific questions.