

AS30 Motors

Limited 5 Year Replacement Warranty

Nolan Group, backed by our supplier, offer a **5 year replacement warranty** on AS30 Motors.

The performance of the AS30 Motor will be of a very high standard and very few failures are expected, however, often due to damage in freight and handling, some motors will not operate correctly. Where this does happen, provided that the installation instructions have been followed correctly, Nolan Group will provide a replacement motor to the customer.

The original motor must be returned to Nolan Group for testing. If testing determines that the motor is not faulty and that, therefore, an external factor is the cause of the problem, Nolan Group reserves the right to charge the customer the regular cost of the replacement motor.

(The customer is defined as the company/person who purchases the motor from Nolan Group. Nolan Group will only provide the replacement motor directly to the purchaser, and not to any third party)

Limitations and Exclusions

- **This warranty expressly DOES NOT COVER INSTALLATION, LABOUR OR OTHER EXPENSES.**
- In general, we will only exchange a motor under the warranty if it is actually faulty, and if the installer has checked the other factors that can commonly lead to a motor not working (e.g. No Power, Dead battery in the remote).
- The AS30 240V Motor and remote control are NOT WATERPROOF. Care must be taken by the installer to protect the motor from the weather. A motor that has malfunctioned due to water damage is not covered by the warranty.
- The Majority of motor failures occur at the time of Installation. (That is: the motor Never Works Correctly). It is expected that the motor will not be left installed if it is not working.
- All AS30 Motors have Thermal Overload Protection. This means that if the motor is operated continually for longer than about 4-5 minutes the heat of operation will cause it to shut down. This is not a fault, and the motor will start working again once it is allowed to cool. (Thermal overload is covered in the AS30 Motors Help Guide .pdf)
- The warranty does not cover damage caused by electrical overload or short circuit.
- Damage to the remote control, caused by dropping, water, heat, strong magnetic fields or any other external factor, is not covered by the warranty.

- The Warranty does not cover damage caused by physical stresses resulting from incorrect installation.
- The operation of the motor is entirely separate from the overall operation of whichever blind or awning system it has been installed into. The motor warranty only covers the operation of the motor itself, and does not cover any other aspects of the operation of any blind or awning system.